



## Refreshing and reviewing our corporate plan

**Report to:** Board  
**Date:** 24 June 2016  
**Report by:** Rami Okasha, Executive Director of Strategy and Improvement  
**Report No:** B-08-2016  
**Agenda Item:** 12

### PURPOSE OF REPORT

To propose a refresh of our corporate plan for 2016-18, which is the remainder of the current corporate planning cycle.

### RECOMMENDATIONS

That the Board

1. Approves the refreshed corporate plan.
2. Notes the plan to commence consultation during 2016/17 in preparation of a new corporate plan.

Version: 1.0	Status: <i>Final</i>	Date: 17/06/2016
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**Version Control and Consultation Recording Form**

Version	Consultation	Manager	Brief Description of Changes	Date
	Senior Management	Executive Team		Feb & May 2016
	Legal Services			
	Corporate and Customer Services Directorate			
	Committee Consultation (where appropriate)	Policy Committee	Advised on content, language and how key priorities should be structured	March 2016
	Partnership Forum Consultation (where appropriate)			
<b>Equality Impact Assessment</b>				
Confirm that Involvement and Equalities Team have been informed			YES <input type="checkbox"/>	NO <input type="checkbox"/>
EIA Carried Out			YES <input checked="" type="checkbox"/>	NO <input type="checkbox"/>
If yes, please attach the accompanying EIA and briefly outline the equality and diversity implications of this policy.				
If no, you are confirming that this report has been classified as an operational report and not a new policy or change to an existing policy (guidance, practice or procedure)			Name: R Okasha Position: EDOS&I	
Authorised by Director	Name:		Date:	

## 1.0 BACKGROUND

The current corporate plan was developed in 2013/14 for the period 2014-2018. There was widespread internal and external engagement on the plan, with almost all suggestions by staff included. Since then, a number of policy changes have emerged in the sectors in which the Care Inspectorate works and the Care Inspectorate has appointed a new chief executive.

At the 30 October 2015 Board Strategic Event, board members discussed the corporate plan and felt that, while it remained helpful and accurate in setting out the corporate aims and priorities, it would benefit from being refreshed for the remaining two years of the corporate planning cycle. In particular, members suggested consolidating the six strategic objectives into four to offer more focus.

At the 9 March 2016 Policy Committee, members discussed a draft which made those changes and proposed changes to the ancillary information about operating environment. The Committee agreed the wording of the four new strategic objectives and recommended them to the Board. The Committee also requested officers to move some of the detail into operational plans and to reflect on the language used to ensure it is accessible to people who use services, and their carers, as well as professionals involved in the sectors in which we operate.

## 2.0 PROPOSED CHANGES TO THE STRATEGIC OBJECTIVES

This table shows the original six strategic objectives and the revised four strategic objectives.

### Original six strategic objectives

- Provide assurance and build confidence through robust regulation and inspection of the quality of care
- Contribute to building a rights based, world class care system in Scotland
- Support people's understanding of high quality, safe and compassionate care by promoting the standards and quality of service they should expect and make sure their voices are heard
- Build capacity within care services to make sure there is high quality development and improvement of rights based care across Scotland
- Support and inform local and national policy development by providing high quality, evidence based advice and information on care
- Perform effectively and efficiently as an independent scrutiny and improvement body and work in partnership with others

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### **Proposed new four strategic objectives**

- Through robust and independent scrutiny and improvement processes, we will give public assurance and build confidence that social care and social work in Scotland is rights-based and world class.
- Through intelligence-led, risk based and evidence-based approaches to, and findings from, our scrutiny and improvement work, we will inform local and national policy development to contribute to ensuring a world class care system in Scotland.
- We will support peoples' understanding of high quality, safe and compassionate care by promoting standards and quality of service they should expect and help make sure their voices are heard.
- We will perform as an independent, effective and efficient scrutiny and improvement body, working to consolidate excellence, deliver cultural change, invest in a competent, confident workforce and work collaboratively with partner agencies to support the delivery of safe and compassionate, rights-based care.

### **3.0 ADDITIONAL CHANGES**

The key priorities under each strategic objective have been refreshed and updated, where necessary and appropriate. They have been re-aligned to the new four strategic objectives. An equality impact assessment has demonstrated that the corporate plan is like to have a positive effect on people with protected characteristics.

### **4.0 DEVELOPING THE NEXT CORPORATE PLAN**

During the period of this revised corporate plan, we will begin consultation with a wide range of people about our next corporate plan. This will include significant consultation with people who use care services and their families and carers, and people who provide and work in them.

We will also involve our staff and Board in innovate and engaging ways, and seek the views of other organisations that we work with, and would like to work with.

### **5.0 RESOURCE IMPLICATIONS**

The plan does not set specific budget targets or expected costs for each strategic objective or key priority. Decisions on resourcing the plan will be taken in the usual way through the budget-setting process. The plan instead provides clarity on the strategic objectives which will inform how budgets are set and spending decisions made. It allows for flexibility in how the key priorities will be taken forward to accommodate major changes to budgets.

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## **6.0 BENEFITS FOR PEOPLE WHO USE SERVICES AND THEIR CARERS**

The Care Inspectorate must operate effectively and with strategic clarity, if it is to benefit people who use services and their carers. This plan will ensure our work is well-focused, strategically relevant, and act as an important guide to ensure that all work is being undertaken for the right reasons. The key priorities in the plan will help the Care Inspectorate to work in partnership to support improved outcomes for people who use care services, their families, and their carers.

## **7.0 CONCLUSION**

The Committee is invited to review this plan and suggest changes.

### **LIST OF APPENDICES**

**Appendix 1 -** Draft revised corporate plan 2016-2018

**Appendix 2 -** Equality Impact Assessment